

CARE & MAINTENANCE

US FLOORS ENGINEERED HARDWOOD



CARE AND MAINTENANCE NAVARRE & CASTLE COMBE

Natural oil finished floors like Navarre & Castle Combe have a very different appearance from traditional synthetic finished or polyurethane floors. Over time, as applications of oil and maintenance occur, the floor will tend to look better as it ages and develops a rich patina.

A natural plank floor system expands and contracts in response to fluctuations in temperature and humidity. By controlling the environment, maintaining an adequate temperature and relative humidity, you will minimize the visible effects of the seasonal contraction and expansion of your floor. Optimum recommended temperature is 68°F - 72°F (20°C – 21°C) and relative humidity is 30% - 50%. In very dry climates, the use of a humidifier is necessary.

AFTER INSTALLATION

- Vacuum the floor.
- Damp mop only.
- Perform normal daily or weekly cleaning by vacuuming or dry mopping grit, dust, etc.

ROUTINE MAINTENANCE WITH WOCA REFRESHER

- To prevent damages never use any other cleaner on your oiled floor.
- In a bucket, add 1/2 CUP of WOCA REFRESHER per 5 QUARTS of warm water.
- Damp mop only.
- Make sure you rinse the cloth in another bucket of clean water, as you do not want to reincorporate the dirt back onto the floor.
- After cleaning with WOCA REFRESHER, a thin nourishing and protective layer remains on the floor.

RENOVATING THE FLOOR

- When the floor becomes dull or starts to show wear patterns, it is possible to rejuvenate the appearance by using WOCA REFRESHER in a more concentrated form with the following ratio 1 CUP of WOCA REFRESHER per 5 QUARTS of warm water.

NAVARRE & CASTLE COMBE REPAIR & GENERAL PROTECTION GUIDELINES REMOVING STAINS, SCRATCHES AND BURNS

- Light scratches are best repaired by hand rubbing WOCA Master Oil or the Colour Oil on your floor on the affected areas using a cloth.
- If necessary, first clean the area to be repaired with lukewarm water.
- Be sure area is dry before applying oil. It is very important to let the floor dry completely before any Master Oil or Colour Oil is applied. Any trapped moisture under the oil may cause mildew to develop, which causes black or dark blotches in the floor. It may also greatly increase drying time of the oil.
- Leave the oil to absorb for a short period of time before thoroughly buffing with a cloth and then removing the oil from the surrounding area with a clean, dry cloth.
- Deeper scratches or gouges should be sanded until they are no longer visible. Do not use a sand paper that is too fine. An 80-100 grit sandpaper will usually suffice then clean the spot with lukewarm water and let dry completely. Then follow directions for light scratches above.
- Whenever an area of the floor has been cleaned or repaired with new oil, it is important to remove all new oil from the surrounding area. This is easily done using a polishing cloth or a cotton rag, which then allows both areas to blend by having approximately the

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same sheen level. If necessary, steel wool can also be used to eliminate the "halo" effect of a slightly higher gloss level in the area around the repair.

GENERAL FLOOR PROTECTION GUIDELINES

- To help eliminate fine particles of dirt/grit that act like sandpaper and will scratch any floor, vacuum or sweep as needed.
- Wipe up spills immediately.
- Use walk-off mats at entrance doors and in front of kitchen sink. Avoid rubber backed or other non-ventilated mats or rugs.
- In possible re-occurring wet spill areas, such as a sink, use a rug in front of those working areas to prevent local premature wear.
- Install proper protectors under "feet" of furniture.
- Furniture will require different types of protectors in order to achieve maximum weight distribution.
- Resilient pads such as those made of felt, flexible rubber, and saucer-shaped plastic glides will work for most furniture.
- Caster wheeled chairs should have wide casters. A protective mat should be used under office chairs.
- Maintain a minimum humidity level in the room.
- If necessary, use a humidifier.
- Never use tape or other adhesive products on this surface.
- Periodically check floor for signs of wear.
- When signs of wear are visible, it is time to renovate your floors following US Floors' maintenance guidelines.



MAINTENANCE ACCESSORIES



MAINTENANCE AND CARE - ACCESSORIES

WOCA OIL REFRESHER:

- Ensures maximum dirt and water-resistance from day one.
- Enhances the natural color to the wood.
- Cleans and maintains the floor gently.
- Leaves a mat protecting oil film on the wood surface.
- Certified by IBR.

FOR NAVARRE PRODUCTS

MAINTENANCE ACCESSORIES

DESCRIPTION:	QTY:	SKU:	COVERAGE:	FLOORING PRODUCTS TO WHICH IT APPLIES:
RESFRESHER OIL CLEAR	1L	REF CLEAR 1L	2000 sq.ft	ALL NAVARRE PRODUCTS
REFRESHER OIL CLEAR	2.5L	REF CLEAR 2.5L	5000 sq.ft	

TOUCH UP KITS*

DESCRIPTION:	SKU:	FLOORING PRODUCTS TO WHICH IT APPLIES:
102 TOUCH UP KIT BRAZILIAN BROWN	TOUCH102	TOURS 2200 NICE 2201 CANTAL 2202
120 TOUCH UP KIT BLACK	TOUCH120	ARIEGE 2204
341 TOUCH UP KIT CREAM	TOUCH341	AUDE 2203 TARBES 2205

** All kits include: 1L Refresher Oil, Soft Scouring Pad, Buffing Cloth, Clear or Colored Oil, and instructions for repair*

MAINTENANCE AND CARE - ACCESSORIES

FOR CASTLE COMBE PRODUCTS

MAINTENANCE ACCESSORIES

DESCRIPTION:	QTY:	SKU:	COVERAGE:	FLOORING PRODUCTS TO WHICH IT APPLIES:
REFRESHER OIL CLEAR	1L	REF CLEAR 1L	2000 sq.ft	2300-AVON 2302-MALMESBURY 2304-SODBURY 2305-GLOUCESTER 2306-BRISTOL 2307-CHIPPENHAM 2308-COTSWOLDS 2309-SEVINGTON
REFRESHER OIL CLEAR	2.5L	REF CLEAR 2.5L	5000 sq.ft	
REFRESHER OIL WHITE	1L	REF WHITE 1L	2000 sq.ft	2301-COLHAM MILL 2303-WORCESTER
REFRESHER OIL WHITE	2.5L	REF WHITE 2.5L	5000 sq.ft	

TOUCH UP KITS*

DESCRIPTION:	SKU:	FLOORING PRODUCTS TO WHICH IT APPLIES:
102 TOUCH UP KIT BRAZILIAN BROWN	TOUCH102	2302-MALMESBURY 2305-GLOUCESTER 2306-BRISTOL 2308-COTSWOLDS
106 TOUCH UP KIT RHODE ISLAND BROWN	TOUCH106	2304-SODBURY 2309-SEVINGTON
114 TOUCH UP KIT CASTLE GRAY	TOUCH114	2300-AVON
119 TOUCH UP KIT WALNUT	TOUCH119	2307-CHIPPENHAM
341 TOUCH UP KIT CREAM	TOUCH341	2301-COLHAM MILL 2303-WORCESTER

* All kits include: 1L Refresher Oil, Soft Scouring Pad, Buffing Cloth, Clear or Colored Oil, and instructions for repair.

CARE AND MAINTENANCE SIMPLY NATURAL DOMESTICS/EXOTICS

MAINTENANCE GUIDELINES FOR UV FINISHED FLOORS

Lasting beauty of your floor can be achieved through proper care and regular maintenance. Failure to follow these guidelines can void your warranty. To purchase recommended maintenance products, visit a US Floors Authorized Retailer or click on the "Floor Care Shop" link at www.usfloorsllc.com

NATURAL PROPERTIES

Fading: Natural floors contain organic pigments and are subject to fading when exposed to direct sunlight. Where possible, use drapes or other systems to protect your floor from excessive light.

Joints: Natural flooring reacts to the conditions in the environment. Natural flooring plank systems expand and contract in response to fluctuations in temperature and humidity. Controlling the environment, maintaining an adequate temperature and relative humidity will minimize the visible effects of normal contraction and expansion. Optimum recommended temperature is 68 °F – 72 °F (20 °C- 21°C) and relative humidity is 30% - 50%. *In very dry climates, the use of a humidifier might be necessary.*

PROTECTION

You may protect your floor by taking the following precautions:

- To help eliminate fine particles of dirt/grit that act like sandpaper and will scratch any floor, vacuum or sweep as needed.
- Spills should be wiped up immediately.
- Use walk-off mats at entrance doors and in front of kitchen sink. Avoid rubber backed or other non-ventilated mats or rugs.
- In the kitchen, use a rug in front of the working areas, such as the stove and sink, to prevent local premature wear.
- Weight distribution is a key factor in preventing indentation. Install proper protectors under "feet" of furniture. Furniture will require different types of protectors in order to achieve maximum weight distribution. Resilient pads such as those made of felt, flexible rubber, and saucer-shaped plastic glides will work for most furniture.
- Caster wheeled chairs should have wide, rubber casters. Protective mats are required under office chairs.
- Maintain humidity level of 30% - 50% in the room. If necessary, use a humidifier.
- Periodically check floor for signs of wear.
- Never use tape or other adhesive products on an acrylic surface.

MAINTENANCE

Sweep or vacuum floors frequently in order to avoid buildup of abrasive particles. Use only cleaners specified for use on pre-finished hardwood available from your US Floors Authorized Retailer or online at the FLOOR CARE SHOP at www.usfloorsllc.com. NEVER wet or damp mop your floor.

The longevity of the finish is relative to traffic intensity and quality of floor care. When the floor starts to show a traffic pattern and signs of wear it is time to renew the finish. It is the responsibility of the owner to judge when the floor needs recoating. US Floors recommends that a flooring professional be employed for this process and that strict adherence to the finish manufacturer's guidelines be observed.